Organizational Reform Report

Self-monitoring, Institutional Reform

Sustainable Governance Indicators 2018
**Indicator**

**Self-monitoring**

**Question**

To what extent do actors within the government monitor whether institutional arrangements of governing are appropriate?

41 OECD and EU countries are sorted according to their performance on a scale from 10 (best) to 1 (lowest). This scale is tied to four qualitative evaluation levels.

- 10-9 = The institutional arrangements of governing are monitored regularly and effectively.
- 8-6 = The institutional arrangements of governing are monitored regularly.
- 5-3 = The institutional arrangements of governing are selectively and sporadically monitored.
- 2-1 = There is no monitoring.

**Finland**

The monitoring and evaluation of existing institutional models forms an important element of the Finnish political and administrative system. Earlier attempts to improve the proportionality of the electoral system and alter constituency sizes are examples of how evaluation and monitoring processes in Finland mainly focus on administrative and steering issues. A system of program management that introduced new measures for monitoring the government plan was implemented several years ago. This monitoring system has been adopted as well as improved by subsequent governments. The Stubb cabinet (2014 – 2015) made monitoring data publicly available. The same policy has been followed by the Sipilä cabinet. It is now customary to report online the developments toward realizing the 26 main goals and five main reforms listed in the government plan. Reports are updated monthly. The Secretariat for Government Strategy Work assists the government and ministries in implementing and monitoring the key projects and reforms.

Citation:
Vallioneuvoston kanslia, “Jyrki Kataisen ja Alexander Stubbin hallitusohjelmien loppuseuranta 2015”,
http://valtioneuvosto.fi/documents/10184/321857/Hallitusohjelmien+loppuseuranta+032015.pdf/44d7de02-958c-4b1c-8633-201038a0f2f5;

**Hungary**

In Hungary, there is no regular formal monitoring of the institutional arrangements of governing in place. However, there is strong and rather comprehensive oversight of the working of the state apparatus from the top down, measured against the
political will of the leadership, and the government has been quick to change any institutional arrangements it has deemed to be politically dangerous. The Orbán governments underperform with regard to coherent policy planning but react quickly to failures in individual political cases or in major policymaking mistakes. Public policy has often been very volatile, changing according to the government’s current needs. There is a relatively high number (11) of plenipotentiaries without the line-ministerial structures for specific issues. Overseeing them and integrating them into policymaking requires additional emphasis and may turn out to be counter-productive in the long run.

New Zealand

Following from the change to a proportional electoral system in 1996, institutional arrangements in the core executive as well as executive-legislative relations and democratic decision-making have been regularly and effectively monitored. Although the first government under the new electoral system was a majority coalition, subsequent governments have lacked a parliamentary majority. Rather than assembling a formal coalition, the recent National government followed the example of its immediate predecessor, the Labour government of Helen Clark, by keeping its support parties at arm’s length from the cabinet. All 20 cabinet seats were held by National members. Two of the three support parties (United Future and the Maori Party) were given ministerial portfolios outside of cabinet but within the larger executive. The only member of parliament from the Act party, a newcomer to parliament, was given the title of undersecretary (he declined a promotion to ministerial level in a December 2015 cabinet reshuffle). While each party was committed to providing the government with confidence and supply, it was free to oppose the government on all policy matters that lay outside its portfolio responsibilities. This governing arrangement had the dual benefit of limiting the influence of the small support parties while providing them with the ability to retain their separate political and electoral identity.

In contrast, the new Labour/NZ First government is a coalition, with Labour holding 16 of 20 cabinet seats, including the positions of prime minister and finance minister, and NZ First holding four, including deputy prime minister. To ensure it has a legislative majority, the new government secured a confidence and supply agreement with the eight-member Greens. In return, the Greens received three ministerial posts outside of cabinet.

One area of particular interest is the performance of the reformed electoral system. The Electoral Commission regularly commissions surveys to ascertain satisfaction with the way elections are organized, what the barriers to voting are and how to address these barriers. In the context of the general election in 2011, a referendum was held on whether to retain or replace the electoral system. A majority of 56% opted to keep the mixed-member proportional (MMP) system.
Sweden

Score 9

Institutional arrangements of governing obviously cover a wide array of arrangements. As indicated earlier, it is astounding in many ways to think that Sweden has transformed politically from a pre-democratic system to a democratic state, embedded in an international union such as the European Union, with only a minimum amount of institutional and constitutional reform. Such a transformation testifies to the capacity of institutions to accommodate change. Given their institutional capacity to adapt to external change, institutional arrangements as such are rarely assessed.

The cabinet and government departments were reformed (i.e., merged and/or abolished) during the 1980s and 1990s, but today most observers seem to agree that this type of reform rarely solves any problems. Instead, the main institutional monitoring and reform takes place at the agency level where the number of agencies has decreased by about 25% over the past five to six years. While some agencies have been abolished, the bulk of reduction has come from mergers. There are about 340 agencies in the Swedish administrative system. This reduction in the number of agencies says very little about the extent of regulation; in some ways it is a numbers game aiming to communicate the image to the voters that the government is cutting back in central bureaucracy. That having been said, there is more or less continuous assessment of the agency system and the performance of agencies in service delivery and policy implementation.

Agencies are monitored fairly closely, so much so that a couple of recent Royal Commissions have recommended that agencies should not have to provide data on their performance with the same frequency as they do today and that the system should allow for more variation among agencies in this respect. The red-green government that came into power in 2014 has launched a process of reducing the number of performance indicators that agencies are requested to provide data on. These efforts are part of a larger project to replace New Public Management models of public sector management with a more professionally and trust-based model of management. Several reforms of this kind have been developed during 2016 and are scheduled to be implemented in 2018.

Citation:
SOU 2007:75 Att styra staten – regeringens styrning av sin förvaltning.
SOU 2008:118 Styra och ställa – förslag till en effektivare statsförvaltning.
Canada

Government structures are constantly changing in Canada, for better and for worse. It is not a static system, but there are few procedural structures in place to (self-) monitor whether current arrangements are appropriate or whether changes have resulted in the intended improvements. Instead, changes are initiated by the government in power whenever it deems appropriate, with little or no ex post evaluation. In the case of the recent merger of the Department of Foreign Affairs and International Trade (DFAIT) with the Canadian International Development Agency (CIDA), for example, the government offered no details about the exact nature of the amalgamation as conceived, nor about the cost savings it was intended to realize. Other examples in which comprehensive evaluation following an organizational reform has been lacking include the establishment of Service Canada as a delivery platform for government services in 2000, and the split of Human Resources Development Canada into two departments in 2004 (only to be merged again in 2008).

The current government, which won the election in part based on the promise of transparency and fairness, has set up a number of independent committees that will monitor certain government processes. One example is the creation of an independent advisory board that will aid in the selection of senators in an effort to reduce partisanship in lawmaking. The political will seems to be there, but it is too early to gauge their potential impact as few of these committees have been fully formed.

Citation:
David Zussmann (2013), Mergers and successful transitions, Canadian Government Executive, Volume 19 Issue 5

Denmark

There have been ongoing discussions on monitoring and management within the public sector. Given the size of the sector, this has important economic implications, and tighter budgets have made these issues more visible in recent discussions and policy initiatives. The government’s economic strategy relies on substantial improvements in productivity within the public sector. The current government has formulated an ambitious plan to improve efficiency in the public sector at the same time as tightly monitoring budgets.

The current public management and governance strategy includes contracts, result-oriented salaries, measurements, evaluations and efficiency reports.

The agency for modernization at the Ministry of Finance is responsible for innovation and efficiency in the public sector. Its focus is on ensuring both efficiency and productivity within the public sector, broadly defined. The current government
includes a minister for public sector innovation. There has been significant effort undertaken to digitalize public administration, including those services directly interacting with citizens. Annual tax reporting is digitalized and most communication utilizes the e-boks system. Since 1 November 2014, all citizens above 15 years must be connected to Digital Post (there is the possibility to receive physical post, for example, for the cognitively and physically handicapped). Denmark ranks 9th on the United Nation’s 2016 list of e-government development index.

Citation:


Latvia

Score 8

The government office has an annual monitoring procedure under which cabinet decision-making processes are reviewed. This results in frequent improvements to the process. In 2013, major revisions to the regulatory impact assessment system were made, along with the introduction of a green-paper system that will move public consultations on new policy initiatives to an earlier phase of the policy-planning process.

The management of relations with parliament, governing parties and ministries is not regularly reviewed. This is considered by civil servants to be the purview of politicians and therefore not an appropriate topic for initiatives emanating from the civil-service level.

Lithuania

Score 8

Lithuania’s policymakers monitor institutional governing arrangements (both institutions and rules of procedure) regularly and effectively. During the global financial crisis, the Kubilius government initiated broad organizational reforms across the country’s public-sector institutions. All Lithuanian ministries were restructured, while several government and many ministerial agencies were abolished or reorganized in the 2009 – 2011 period. The Butkevičius government continued to monitor the public administration on the basis of annual public-sector reports and specific functional reviews. For instance, the Sunset Commission reviewed the structure and performance of public nonprofit institutions in Lithuania, but its activities were stopped in 2016. The rules of procedure and business processes are frequently reviewed using quality-management instruments, the application of which is becoming increasingly widespread in the country’s public administration.
However, the results of these monitoring processes are not sufficiently used in making decisions, and some changes to institutional arrangements remain motivated by governments’ short-term political needs. The high importance attached to OECD membership might motivate Lithuanian political authorities to give more attention to monitoring governance arrangements.

**Norway**

**Score 8**

Self-monitoring takes place both informally and formally. On a formal level, there is a parliamentary committee devoted to monitoring whether government and parliamentary activity adheres to the constitutional framework. In addition, the Office of the Auditor General, which reports to parliament, has gradually made itself more assertive while expanding its policy focus. Informally, there is substantial monitoring of the way institutional arrangements affect government functions. For example, ministerial portfolios are shuffled when change is deemed necessary, notably each time there is a change of government.

**Switzerland**

**Score 8**

Self-monitoring takes place as a part of the political process, which includes a large number of private and public actors. It is not institutionalized outside the context of the evaluation of policies (as by implication, policy evaluation leads indirectly to the monitoring of the institutional framework for these policies). Evaluation activity in Switzerland is high and evaluations form an important part in political life in Switzerland (Sager et al. 2017).

Citation:

**United Kingdom**

**Score 8**

Flexibility and informal meetings are a key feature of the government system, enabling it to respond in a way uniquely tailored to the situation at hand that has always been valued highly and is an essential constituent of prime ministerial government in the United Kingdom. Nevertheless, the Cabinet Office in particular has a remit to monitor the government’s functioning and does so through a range of mechanisms, which have been reinforced by recent civil service reforms, particularly civil service management procedures. A key change introduced by the new government is the introduction of the more wide-ranging “single departmental plans,” which replace the use of business plans. These single departmental plans set
clear priorities for departments, encompassing manifesto commitments, critical business-as-usual activity, and efficiency and productivity initiatives. In addition, self-monitoring occurs through implementation task forces (a 2015 innovation which complements cabinet committees), regular assessments of progress by the Civil Service Board chaired by the cabinet secretary and a new so-called shadow civil service board. The shadow civil service board is composed of junior civil servants and charged with assessing specific projects and advising senior management. In response to critiques from Select Committees and the Institute for Government, the government revised its guidance on the Machinery of Government, placing greater emphasis on the importance of senior leadership and accountability.

This self-monitoring has been bolstered by a renewed commitment to open government and the public release of data. Executive monitoring is complemented by media scrutiny, parliamentary committees, various policy-specific statutory bodies and independent organizations, such as the Institute of Government. The Institute of Government stated that its task of monitoring central government was facilitated by the availability of data, “the fact we can produce this report supports that.” The dissemination of good audit practices has been encouraged by the publication of internal audit standards and there are periodic reviews of areas of governance concern, recent examples being an audit of race disparities and a review of national security capabilities.

Citation:
https://www.gov.uk/government/organisations/civil-service/about/our-governance#civil-service-board
https://civilservice.blog.gov.uk/2015/07/29/clarifying-our-priorities-single-departmental-plans/

Germany

Score 7

There is neither a particular institution nor a commission that independently and impartially operates as an oversight body with respect to governmental activities. In addition, institutional self-monitoring capacities are still low. However, the creation of the Better Regulation Unit in the Chancellery and the extension of the competences of the National Regulatory Control Council (Normenkontrollrat, NKR) – an independent advisory body – have strengthened the capacities for self-monitoring.

Ireland

Score 7

The present government has a mandate for institutional reform and has made some progress in implementing its program in this area as set out in its four Annual Reviews of the Programme for Government. Specific examples have been discussed in relation to other SGI criteria.
Israel

Score 7

The Israeli government has installed various executive-branch institutions, both internally and externally, tasked with monitoring its activities and performance in areas such as procedures, financial transfers and human resources. For example, the Accountant General regularly audits financial decisions in ministries. The Civil Service Commission ensures that internal due processes are followed, and oversees human resources. However, in recent Knesset discussion regarding reforms to the Commission’s work, critics have asserted that the Commission’s work is inefficient. The PMO monitors implementation of the State Comptroller’s recommendations as well as the internal accounting units in each ministry. Supplementary mechanisms for self-regulation include protocols and guidelines governing daily practice. Most important in this area was the Governability Committee that was established in 2011 and submitted its policy recommendations in 2013. This committee focused on reassessing the government’s organizational deficits and challenges. The government has since that time ratified the conclusions and implemented most of them.

Citation:
“About: the Accountant General,” Ministry of finance website (Hebrew): http://mof.gov.il/AG/About/Pages/About.aspx


Protocol – The Special Committee – Reforms in the Civil Service Commission: https://oknesset.org/committee/meeting/11826/


“About: the Accountant General,” Ministry of finance website (Hebrew): http://mof.gov.il/AG/About/Pages/About.aspx

Japan

Score 7

Institutional reform of the executive has been a major topic in Japan for more than a decade. For its part, the post-2012 LDP-led government under Prime Minister Abe has sought to readjust institutional arrangements by establishing and/or reinvigorating a number of councils and committees. To some extent, the Abe government has sought to bring back the strong leadership framework that
characterized the government under Prime Minister Koizumi (2001-2006), for instance through a strong Cabinet Office.

**South Korea**

**Score 7**

The president’s office monitors institutional governance arrangements. The president frequently reorganizes ministries and government agencies when inefficiencies are detected. Unfortunately, it seems that meaningful improvements are achieved only after major problems become obvious, as for example following the lack of coordination between government agencies during the Sewol ferry-disaster rescue operation. The recent corruption and abuse-of-power scandals, which in part involved influence-peddling through informal Blue House networks, undermined trust in formal institutions and policymaking procedures and revealed a surprising lack of checks and balances. In particular, persons without formal government positions seem to have wielded undue access and influence over policymaking without any check-and-balance mechanisms in place. The Moon administration has announced that it will improve self-monitoring and transparency. However, weak voluntary compliance and organizational self-seeking among government-agency actors remain deeply rooted throughout the governance system.

**Turkey**

**Score 7**

Several units in the hierarchic Turkish administration contribute to the monitoring process directly or indirectly. These include the State Supervisory Council, the Prime Ministry Inspection Board, the Directorate General of Legislation Development and Publication, the Directorate General of Laws and Decrees, and the Council of State. Each administrative institution has its own internal control unit for monitoring how financial rules are implemented. However, these units are not fully effective. The Prime Minister’s Office (PMO) and individual ministries also occasionally communicate with the parliament’s general secretariat and other institutions and organizations with the aim of reforming existing legislation.

Turkey has undergone an organizational change involving the creation of new institutions, the merging or splitting of ministerial bodies, legal changes and rapid personnel shifts. These developments make monitoring exceedingly difficult. The OECD Sigma assessments provide some insight on actual operations. As stated in the annual report of the PMO and of the Ministry of Development, coordination and monitoring are major weaknesses in Turkish public administration.

During the review period, the use of state of emergency powers and the debate on Turkey’s transition to a presidential political system has intensified. In January 2017, the State of Emergency Procedures Investigation Commission was established to evaluate and resolve complaints related to the use of state of emergency decree laws.
with the intention of unblocking administrative objections. The government submitted a large harmonization reform package to parliament in September 2017. The package contains changes to 132 articles in 16 laws. For the time being, it is unclear how and to what extent self-monitoring would be considered relevant in the new constitutional framework that President Erdogan and the AKP have in mind.

Citation:

Australia

Score 6

There is little in the way of formal processes to indicate that institutional arrangements are monitored regularly, but such monitoring does occur occasionally. Institutional arrangements do periodically change, often manifesting as rearrangements and renaming of departments. Ad hoc reviews are also conducted, such as the 2004 Review of the Corporate Governance of Statutory Authorities and Office Holders. In some key areas such as migration, Australian authorities carefully monitor the impact of policies, and rapidly change policy directions if appropriate.

Chile

Score 6

Ministries are required to establish sectoral goals, which are then evaluated annually. Reports are presented quarterly but do not focus directly on the adequacy of institutional arrangements. For example, the accomplishment of ministerial goals is evaluated, but not the adequacy of the ministry in general. The Ministry of Finance assesses the adequacy of institutional arrangements in the case of new law proposals, but there is no specific institution assigned to monitor preexisting institutional arrangements. Furthermore, to a certain degree, changes in institutional arrangements tend to be influenced by personnel criteria rather than being efforts to engage in strategic structural change.
Estonia

Score 6

Based on the amount of amended or adopted regulations that deal with institutional arrangements, the government’s monitoring activities certainly exist and inform policymaking. Since March 2014, the Act on National Government has furnished the ministerial nomination processes with a new flexibility; it no longer lists ministers, but only sets a maximum number for the government as a whole. This enables nominations to better reflect current needs. However, it is generally difficult to estimate how systematic and consolidated the government’s self-monitoring activities truly are. The maximum limit on the number of ministers is likely to be removed in 2018.

Greece

Score 6

In the period under review, the monitoring of institutional governance arrangements were improved. For example, after long delays, new arrangements in state-funded pension schemes were put in place. Many different, previously autonomous, pension funds were merged and their management was centralized under a new national social insurance organization (EFKA). A performance-based evaluation of civil servants was also carried out for the first time in Greece. The monitoring of such arrangements was done from the top, namely either the office of the head of the government or the office of the minister responsible for a new institutional arrangement. However, though other mechanisms for monitoring government were available, such as competent parliamentary committees and interministerial committees, these were mostly marginalized by the incumbent government, as has been the case with previous governments.

Italy

Score 6

Traditionally, the attention paid to the internal organization of the government machine has been selective and sporadic. No systematic monitoring was accomplished on a regular basis. The spending review initiated under the Monti government, and continued by the Letta, Renzi and Gentiloni governments has reformed this field. Reforms have focused mainly on financial aspects, but have also involved the monitoring of institutional arrangements of government (with particular attention given to the structures of local government). However, many proposals for a deeper restructuring of government offered by these review exercises have not been implemented. Under the Renzi government, the Prime Minister’s Office has been partially restructured to increase effectiveness in implementing the government’s program. However, a full restructuring is yet to be undertaken. The reform of state bureaucracy – promoted by the minister for public administration –
introduced stronger instruments for systematic monitoring of public administration (Decree Dlgs. 25 May 2017). Though it is too soon to determine how effectively the new instruments have been used.

Mexico

Score 6

Historically, Mexico has often found ways of dealing with the so-called agency problem in policy implementation, which explains why institutional arrangements need constant monitoring. Traditionally, this agency problem was dealt with by a high degree of authoritarianism. In today’s Mexico, democracy – even if sometimes insufficiently implemented – requires new models of overcoming this agency problem in an increasingly diversified and complex state structure. Particularly, policymakers at the central level and in the more advanced states are becoming aware that effectively governing complexity requires different principles. Yet, pockets of authoritarianism, weak state capacity and widespread corruption result in uneven capacity for monitoring institutional arrangements and regulatory reforms. At the top of the political pyramid, the quality of self-monitoring still depends much on the personal engagement of the president. Mexican policymakers have tended to engage quite frequently in administrative reorganization, possibly to excess. President Peña Nieto has been an ambitious, and perhaps excessive, reformer.

Portugal

Score 6

The current government, which took office on 26 November 2015, has published both a policy agenda, the Programa do XXI Governo Constitucional, and the Lei Orgânica do XXI Governo (legislation stipulating government reorganization). Both of these documents, if implemented, necessitate monitoring the institutional arrangements of governing. The question that remains for this government is much the same as for its predecessors: whether it will be able to deliver on plans to reform institutional arrangements of governing, and effectively institutionalize these changes beyond the mere legal approval of new arrangements. So far, after almost two years of governing, the answer remains no.

Citation:

Lei Orgânica do XXI Governo Decreto – Lei # 251 – A/2015 de 17 December 2015.
Austria

Score 5

There is no regular monitoring within the executive branch of the government. Due to the fragmented structure of the government and comparatively weak position of the chancellor, the ability to engage in oversight from within the central government is very weak. However, a monitoring effort is currently ongoing with respect to reform of the Austrian administration (Verwaltungsreform), based on proposals made by the Austrian audit court.

Core government actors are first and foremost legitimized by the political parties. Though officially appointed by the president, the cabinet consists of individuals chosen by the political parties on the basis of post-electoral coalition agreements. Civil-service personnel are in many cases also indirectly linked to one of the political parties. In recent years, short-term appointments within the civil service has bolstered this latter trend, undermining the principle of a professionalized civil service. Individual cabinet members (federal ministers, including the chancellor and vice-chancellor) have increased the size of their personal staffs. This has created a mixed system, partially echoing the model of the British civil service, in which civil servants work under ministers irrespective of their own political links, and partially following the U.S. model of a politicized civil service with party-political links between cabinet members and their staff.

This blend of two contradictory principles undermines the reform capacity of the Austrian system. The government and its individual cabinet members can neither depend on the full loyalty of a partisan civil service, nor be sure of a complete civil-service impartiality. This may change following the formation of a new coalition government at the end of 2017. However, it is not possible to make any serious prediction concerning the direction of intended changes.

France

Score 5

There are plenty of reports prepared at the request of governmental authorities in view of reforming rules, procedures and structures. The Court of Accounts plays a very active and stimulating role in this regard. However, only a few of these recommendations are implemented. Resistance by interested ministries or agencies is usually fierce and often supported by opposition parties or even by part of the majority coalition. The issue is complicated by the fact that ministerial structures can be set up and changed by the government in charge. The most ambitious recent attempt has been the general assessment of public policies launched in 2007, which ordered an assessment of all policies and institutions to rationalize their makeup and to find savings. This process was canceled by President Hollande and replaced by a new procedure named the Modernization of Public Action (Modernisation de l’Action Publique), which has produced very modest results over the past five years.
Among the government bodies least adaptable to structural change is local government, a system that is multilayered, complex, and no longer in line with the challenges of the modern economy and society. Most serious attempts at reform have failed. However, some elements of the 2015 reform on territorial reorganization may trigger more change (new powers to metropolitan areas, organized cooperation/fusion of the numerous and often too small municipalities). The initial measures taken by President Macron seem to indicate that he has chosen the indirect but powerful instrument of state subsidies to force local governments to make changes. In addition, his government is preparing ambitious reforms concerning Paris’ municipal government. These projects are not yet known in detail, but they will undoubtedly trigger fierce resistance from all fronts if they materialize.

Iceland

Iceland has no formal political or administrative system of self-monitoring organizational reform. Monitoring of institutional arrangements is irregular. Institutional arrangements are occasionally reviewed. For example, the 2009-2013 cabinet reshuffled several ministerial portfolios to strengthen policy coordination and administrative capacity. The 2013-2016 cabinet immediately reversed some of these mergers, increasing the number of cabinet ministers from 8 to 10 and the 2017 cabinet further increased the number to 11. The draft constitution from 2011-2012 stipulates that cabinet ministers should not exceed 10.

Luxembourg

In the absence of systematic monitoring of institutional arrangements, the government relies mainly on international expertise. EU and OECD data significantly effects the political agenda, and the implementation of social and economic policies. For example, the 2007 OECD country report on research and innovation, led to the creation of a higher research and innovation committee and subsequently to the updated ERAWATCH assessment of research systems and policies in 2013.

An example for these practices is the 2006 Council of Europe report “Profile of the Luxembourgish educational linguistic policy,” a two-year investigation involving national stakeholders. The report led to the reform of language teaching in 2009. The OECD audit of the country’s public employment service (L’Agence pour le développement de l’emploi, ADEM), against the background of a rising unemployment rate, resulted in a draft bill adopted in 2012. Self-monitoring seems to be beyond the capacity of government authorities. It has also become clear that sustainable changes would require the creation of in-house analysis and forward-looking planning capacities. No ministry or administration is currently able to fulfill these requirements.
Malta

Score 5

Structures for monitoring institutional governance exist but are often weakened by the existence of large ministerial secretariats staffed with political appointees, which at the end of 2015 totaled 542 – mainly allies of the serving minister. Placing these individuals in the public service can constitute unconstitutional practices. There are suggestions that these positions should be formalized under the constitution in order to improve the selection process for such posts and determining where candidates are placed. This organizational structure emphasizes observance of ministerial policy directives over effective monitoring. However, since 2013, there have been improvements in the monitoring of institutional arrangements, with some reforms implemented. Changes include the introduction of a new Ministry for European Affairs, a new office to coordinate policy across ministries, a shift to weekly rather than monthly meetings of the commission of permanent secretaries, and changes in the order of the weekly government meetings to facilitate efficiency. There has also been an increase in policy consultation exercises and greater attention has been given to reforming procedures. In addition, there are calls for a better regulatory framework to be put in place for a number of agencies and commissions.

Citation:
Over 450 employed in government positions of trust The Malta Independent 20/12/15
Positions of Trust: A Constitutional quagmire Malta Today 22/06/16
Unconstitutional Jobs Times of Malta 07/10/16

Netherlands

Score 5

There have only been two visible changes in the institutional practices of the Dutch government at the national level. One is that the monarch, formally the head of government, was stripped of participation in cabinet formation processes; the second chamber or senate now formally directs that process. The second is an informal adaptation to less parliamentary support for the Rutte I and II governments. Informal coordination processes between government ministers, and all members of the senate and second chamber have become crucial for governing at the national level.

Two organizational-reform crises have emerged in recent times that threaten citizens’ well-being in the long run. The first is the underfunded, understaffed and ill-considered transfer of policy responsibility to municipal and local governments within important domains such as youth care, health care and senior-citizen care. Many local governments lack the expertise, budgetary powers and...
monitoring/evaluation capacity to implement these changes without grave difficulties. In many cases, they have joined local-government alliances or have outsourced such tasks to commercial firms without adequate democratic oversight. However, on the local level, experiments in local budgeting, and deliberative and participatory policymaking (Code Oranje, Civocracy) have gained some traction.

Second, there is a looming reform crisis in the justice and policing system, which undermines the government’s task of protecting citizens’ security. The reform of the policing system from regional or local bodies into a single big national organization is stagnating; police officers have mounted strikes based on wage and working-condition issues; and the top echelon of the police leadership is in disarray. The digitization of the justice system and the reduction in the number of courts, in addition to imposed cutbacks, has wreaked havoc within the judicial branch of government. There is a crisis in the relations between the political and the bureaucratic elements, given that the Department of Justice and Security is supposed to provide political guidance to both of these reform movements.

Although institutional arrangements are monitored regularly (Scientific Council of the Government on Citizen Self-Reliance, Council for Public Administration on Local Democracy and annual reports by the national Council of State), recommendations and plans are not followed up due to a lack of political will.

Citation:
Code Oranje|Democratic Challenge, democraticchallenge.nl

Civocracy, civocracy.org

Jaarverslag Raad van State, 2016

Kees Breed, “Politici moeten de illusie van de ‘cockpit Den Haag’ loslaten,” 21 September 2016, platformoverheid.nl,

Raad voor het Openbaar Bestuur, Democratie is meer dan politiek alleen. Burgers aan het roer in hun leefwereld, Adviesrapport 28 June 2017

WRR, Weten is nog geen doen. Een realistisch perspectief op redzaamheid, 24 April, 2017

Spain

Score 5

The Spanish prime minister has the power (both constitutionally and politically) to reformulate the institutional organization of the government. Without any legal constraint, he personally decides on the structure of portfolios and other governing arrangements every time he appoints new ministers. Although Prime Minister Rajoy introduced alterations in ministries’ names and jurisdictions after 2016, he did so without a prior impact assessment. The division of the previously unified departments of Economy and Finance (whose minister traditionally enjoyed the status of deputy prime minister) into two different and less powerful ministries has been criticized since 2012, but Rajoy did not reverse this decision.
No central actor performs this self-monitoring function. However, the laws 19/2013 on transparency, access to public information and good governance, and 39/2015 on general administrative procedure state that the Government Office (GO) must engage in planning, evaluation, and comprehensive monitoring of general legislation and, where appropriate, must promote revision and simplification. During the period under review, the government’s internal structure and the procedures of governing were not subject to oversight.

Citation:
Ley 39/2015, del Procedimiento Administrativo Común de las Administraciones Públicas

United States

On one hand, presidential advisory and administrative arrangements in and around the White House are reconfigured in important respects by each president. As a result of this fluidity, presidents, their staffs and commentators discuss the effectiveness of the given arrangements of the president’s senior aides almost constantly. By contrast, most other organizational structures – including the basic separation-of-powers system; the structure of Congress; and the structure of departments and major agencies of the executive branch – are rigid. None of these is subject to change by executive decision or ordinary legislative majority, and they are evaluated only in extreme circumstances.

Yet from 2011 to 2016, just such extreme circumstances have emerged. A series of self-induced crises in economic policy, driven by fundamental conflicts over long-term budget policy, has led commentators to question some of the seemingly fixed and intractable features of the political system. The unprecedented levels of partisan conflict in the legislative process, the increasingly routine resort to filibusters in the Senate, and the tendency toward partisan deadlock and inaction have particularly alarmed analysts, not to mention the public. In 2015, the extreme-conservative Tea Party faction among House Republicans raised questions about the power of the speaker of the House to control the agenda. Both Democratic and Republican Senate majorities have discussed abolishing or severely curtailing the Senate filibuster – a major change that could be accomplished by a simple-majority vote only at the beginning of a new Congress.

The executive structures of the Trump presidency have been exceptionally casual and unstable, with a president who appeared to have no appreciation for the benefits of systematic deliberation and division of labor. As one indicator, Trump assigned his inexperienced 36-year-old son-in-law Jared Kushner to take leadership responsibility on an extraordinarily diverse array of areas, including the Middle East peace process, negotiations with other countries, criminal justice reform, innovation and the opioid crisis. In effect, the administration has de-institutionalized the top levels of the executive branch.
Bulgaria

Score 4

There are no formal ex ante mechanisms for monitoring whether institutional arrangements of governing are appropriate. It is only ex post, when a problem becomes serious enough or a crisis emerges, that reflection regarding the structure of governance and institutional arrangements begins, and such cases are usually spurred by public pressure or pressure from some other government body. Deliberations on proposed legislation serve less often to prompt such debates.

Croatia

Score 4

There is no regular self-monitoring of the institutional arrangements of Croatian governments. Public organizations are supposed to prepare annual reports, but often fail to do so, and do not use these reports to examine deficiencies.

Cyprus

Score 4

While post-program surveillance by creditors is in place, government reform efforts include institutional monitoring in the framework of the better regulation project started in 2017. Some progress is noted, along with resistance by line ministries and disagreements with political parties and the parliament. As in previous years, the government’s many conflicts with various independent state officers that audit or check the legality of executive actions damage its credibility.

To meet EU obligations, some monitoring is necessary. The better regulation project attempts to extending this monitoring to more sectors. However, the project must overcome its own limited capacity, including the absence of a central monitoring body.

Tense relations between the executive and parliament have not helped. Also, the parliament’s own legality check failures led the supreme court to declare 15 out of 16 laws the parliament approved in 2016 unconstitutional. These had been referred to the court by the president.

Finally, to this day no assessment has been made public on the impact of recent massive voluntary retirements on public service capacity.

Citation:
Czech Republic

Score 4

There is no systematic monitoring of the institutional arrangements of governing. Governments must issue annual reports and a final report at the end of their term in office, as Prime Minister Sobotka did in November 2017. However, these reports tend to focus on policies rather than institutions and are normally self-congratulatory. Also, there are sporadic audits within particular ministries. In 2017, six ministries joined the Supervisor monitoring program. Given the tensions within the governing coalition, however, the Supervisor project only included ANO controlled ministries and focused on presenting the successes of ANO.

Poland

Score 4

The PiS government has adopted a number of institutional reforms, but has not monitored the institutional arrangements of government in a systematic and regular way. The goal is not to improve or professionalize institutions but to increase political power and employ personnel that follow the party line.

Romania

Score 4

Changes to the makeup of Romania’s institutional arrangements remain a frequent occurrence, often following a change in government. Without a systematic and regular mechanism for monitoring institutional arrangements, and with frequent changes in government, the bureaucracy struggles to sustain strategic direction. Occasional reviews by the OECD, World Bank and others persist but their effect is likely negligible.

Slovenia

Score 4

There is no regular self-monitoring of institutional arrangements in Slovenia. The monitoring that takes place is ad hoc and limited. The annual reports of state organizations are formal and self-congratulatory. Under the Cerar government the number of audits performed by private sector organizations remained low.

Belgium

Score 3

In 1992, Belgium became a federal state with one central government, three regional governments (Flanders, Brussels, Wallonia), three communities (Dutch-, French- and
German-speaking, each with a parliament and a government), 10 provinces, and 589 municipalities (following a merger in 1975). The federal and regional/community governments have many overlapping competences.

As a consequence, Belgian institutions are far from efficient. The responsibility split between municipalities and regions has not been reoptimized appropriately, particularly in Brussels. Many decisions require interministerial coordination, which makes Belgium almost as complex as Europe. Very frequently, no rational solution emerges, because any such solution either means more devolution to federal entities, which is perceived by “federalists” as a step toward pure separatism, or recentralization of some competences within the central state, which is perceived by “regionalists” as a step backward toward yesterday’s centralized structures.

One efficient solution would be to devolve competences that do not require intense coordination fully to the regions, while centralizing others that require intense coordination. There should also be a clear hierarchical structure between the central state and its federal entities. In contrast, in the current structure, each entity is so independent that the central government cannot impose needed reforms to meet Belgium’s international commitments.

However, the issue is less problematic when only one entity is involved in a reform effort, and monitoring across regions does exist. The good practices of a region (or of other countries) can thus inspire others (the efficiency of institutional arrangements between regional governments is easily comparable, for example).

**Slovakia**

There is no regular and systematic self-monitoring of institutional arrangements in Slovakia. Governments and governmental bodies (such as the parliament, Government Office) must issue annual reports and a final report at the end of their term in office, however, these documents focus more on policies and formal financial accounting rather than institutional design. In addition, there are sporadic audits within particular ministries. The institutions and processes of governing are analyzed only infrequently and selectively. Shortcomings in audit procedures persist.
**Indicator**

**Institutional Reform**

**Question**

To what extent does the government improve its strategic capacity by changing the institutional arrangements of governing?

41 OECD and EU countries are sorted according to their performance on a scale from 10 (best) to 1 (lowest). This scale is tied to four qualitative evaluation levels.

- **10-9** = The government improves its strategic capacity considerably by changing its institutional arrangements.
- **8-6** = The government improves its strategic capacity by changing its institutional arrangements.
- **5-3** = The government does not improve its strategic capacity by changing its institutional arrangements.
- **2-1** = The government loses strategic capacity by changing its institutional arrangements.

**Lithuania**

**Score 9**

Lithuania’s government has in some cases improved its strategic capacity considerably by changing its institutional arrangements. The Kubilius government made significant changes to existing government structures and procedures in order to enhance its policy capacity. According to the governmental Sunset Commission, the number of central-level institutions decreased from 1,190 in 2008 to 855 in 2011. The Butkevičius government re-established the Strategic Committee and maintained a number of the institutional bodies established under the previous government (such as the State Progress Council and the Sunset Commission, which was renamed the Public Management Improvement Commission). More recently, the Skvernelis government developed a new concept paper on the institutional set-up of public administration, which proposed reducing the number of institutions by 15%. The government also proposed reforming the structure of line ministries on the basis of a standard template. However, the parliament rejected the proposed amendments to the Law on Public Administration and the Law on Civil Service, which were necessary for the implementation of these reforms. Although the country has developed or improved a number of evidence-based instruments over the past five years (such as functional-review processes and the monitoring and evaluation of budget programs), their use in promoting strategic and long-term decisions has been limited.

Citation:
Saulėlydžio komisija, Valstybės valdymo tobulinimo komisijos (Saulėlydžio Komisijos) 2009–2012 m. veiklos ataskaita: rezultatai ir gairės tolesniams pokyčiams. 27.11.2012.
New Zealand

Score 9

Major adaptations to the multiparty system and coalition government occurred in the mid- to late 1990s. An effective framework is in place with the Cabinet Manual, which has begun to attract more and more interest from other jurisdictions. Cabinet office circulars are used for minor changes. Particularly after the change of government in 2008, a number of such modifications were made. One area of institutional change that has been largely neglected has been the reform of parliament’s conventions and opportunities for public engagement.

Citation:

Sweden

Score 9

While the structural design of the Swedish system looks almost identical to how it did a century ago, there have been substantive changes in the modus operandi of institutions at all levels of government, particularly concerning the relationship between institutions. Perhaps most importantly, coordination among government departments has increased. Furthermore, the agency system is continuously reviewed and the structure of the system is reformed, for instance through mergers of agencies. Third, the departments’ steering of the agency has increased, formally and informally.

It is fair to say that the design and functionality of the system is continuously assessed. Over the past decade, issues related to steering and central control have dominated reform ambitions. Again, governments have not hesitated to alter the configuration of departments or agencies when deemed necessary to reflect the changing agenda of the government.

Denmark

Score 8

The last major reform within the public sector was the structural reform of 2007, which resulted in larger municipalities and fewer regions. In addition, the 2012 Budget Law brought about a different way of managing public finances. Importantly, there is now a system of sanctions vis-à-vis municipalities and regions. The new regime has ensured that public finances remain under control and has, in this sense, achieved its goal. Through the new budgeting system, the government has improved its strategic ability to reach its goals.

There is ongoing discussion on how to improve efficiency and productivity within the public sector. Now major institutional changes have been made to reach these
objectives, whereby policies have been changed (e.g., changes within primary schooling).

Citation:
The Danish Government, Denmark’s National Reform Programme, May 2011.

Germany

Score 8

In general, institutional reforms intended to improve the government’s management capacities are extremely rare. As in other countries, strategic capacities and reform efforts are heavily influenced by constitutional and public-governance structures and traditions. The federal system assigns considerable independent authority to the states. In turn, the states have a crucial role in implementing federal legislation. This creates a complex environment with many institutional veto players across different levels. Institutional and organizational inertia spells for low levels of strategic capacity. The German Federalism Reforms, which together represent one of the more far-reaching institutional changes of recent years, have started to have an impact on the adaptability of the federal politics (Reus/Zohlnhöfer 2015).

In 2016, the federal level and the states reached an agreement on the next steps for federal reform. The federal level will from 2020 shift substantial resources to the states and, in return, will gain more competences, mainly in tax administration.

Citation:
http://www.zeit.de/politik/deutschland/2016-12/angela-merkel-bund-laender-einigung-finanzreform
Dominic Heinz, 2016: Coordination in budget policy after the Second Federal Reform: Beyond Unity and Diversity, in: German Politics 25 (2), 286-300.

Iceland

Score 8

Iceland’s recent governments have sought to improve the central government’s strategic capacity by reviewing ministerial structures. The 2007-2009 cabinet of Haarde initiated this process, while the 2009-2013 cabinet of Sigurðardóttir continued this process by reducing the number of ministries from 12 to 8 and reshuffling ministerial responsibilities. Some of the ministries were administratively weak because of their small size. The capacity of these small ministries to cope with complex policy issues, such as international negotiations, was inefficient and
ineffective. Further, the informality of small ministries was a disadvantage. The 2013-2016 and 2017-2017 cabinets, however, have more or less reversed these reforms by again increasing the number of ministers by three.

**Latvia**

**Score 8**

The regular review of decision-making procedures results in frequent reforms aimed at improving the system. Changes in institutional arrangements, such as the establishment of the PKC in 2010, have significantly improved the government’s strategic capacity and ability to undertake long-term strategic planning.

**Norway**

**Score 8**

Institutional reform is an ongoing process, with frequent reorganizations aimed at improving strategic capacity taking place. This includes changes in ministerial responsibilities and portfolios.

**United Kingdom**

**Score 8**

As mentioned above, the organizational flexibility of both the core executive and the distribution of tasks to specific ministries is a core characteristic of the UK system of government. Cabinet reorganizations and new institutional arrangements have often been the prime minister’s weapon of choice to improve government performance. However, such reorganization can also be motivated by intra-party politics or public pressure, and it is difficult to systematically evaluate the success of specific measures in enhancing the strategic capacity of the government. Recent civil service reforms have also served to enhance strategic capacity, while various open data initiatives have increased government transparency.

Very substantial changes in governance do occur, with recent examples including the restoration of a lead role in financial supervision to the Bank of England, the alteration of the basis for financial regulation, and a shift in the balance between state, market and external agencies in the delivery of public goods.

The proposed separation of the United Kingdom from the European Union will test the system’s ability to reform and adapt. The creation of the new Department for Business, Energy and Industrial Strategy is a first attempt to ensure modern industrial strategies after Brexit.
Australia

Score 7

Australia largely accepts and implements recommendations from formal government reviews. Investigations have covered all aspects of government including, finance, taxation, social welfare, defense, security and the environment. There have been frequent structural changes to the main Commonwealth government departments, sometimes in response to changing demands and responsibilities, but sometimes simply for political reasons that serve no strategic purpose and may indeed be strategically detrimental. For example, the main department that is responsible for health care has changed its name at least five times in the past two decades in response to changes in its responsibilities. Of course, the change of names alone might not be sufficient. For instance, there has also been a long debate on the need to improve the country’s infrastructure, but implementation in this area has been rather disappointing.

Finland

Score 7

While institutional arrangements have not changed much, the Sipilä government has continuously considered plans to promote and implement strategic aims within government and to reduce costs. These plans have included merging ministries and reallocating ministerial responsibilities, but the outcome of these efforts have been less than successful. Plans some years ago to merge the Ministry of Environment and the Ministry of Agriculture and Forestry were heavily opposed and later developments largely justified the criticism. Among other reallocation efforts, a merger of the Ministries of Justice and Employment failed to the extent that it became necessary to cancel the merger. Several factors, including the fairly high degree of independence accorded to Finnish ministries and broad nature of recent cabinets, tend to undermine policy coordination across government bodies, highlighting the need for reforms that improve coordination. The Sipilä government’s strategic goals are discussed regularly in Iltakoulu (evening sessions), an informal meeting between ministry staffers and heads of the parliamentary groups. The sessions serve as a venue for in-depth consultation and consensus-building.

France

Score 7

French governments are usually reactive to the need to adapt and adjust to new challenges and pressures. These adaptations are not always based on a thorough evaluation of the benefits and drawbacks of the foreseen changes, however. A case in point is the reluctance of most governments to take seriously into consideration the recommendations of international organizations, if they do not fit with the views and
short-term interests of the governing coalition. Resistance from vested interests also limits the quality and depth of reforms. Too often the changes, even if initially ambitious, become merely cosmetic or messy adjustments (when not dropped altogether). This triggers hostility to change, while in fact very little has been done. The new Macron administration is reminiscent of the Gaullist period at the beginning of the Fifth Republic, with its strong commitment to radical reforms (“heroic” rather than “incremental” style). The initial months of the presidency have already attained considerable achievements, but one might wonder if French society’s deep-rooted reluctance to change will not put a brake to this “bonapartist” storm.

Ireland

Score 7

Radical change was called for in the wake of the dramatic policy and governance failures that contributed to the severity of the crisis. However, the specific reforms implemented have been relatively limited and some of the initial momentum has been lost as the government enters its final year and a general election looms. Nonetheless, improvements in strategic capacity introduced during the period of the Troika agreement have been retained.

Institutional arrangements for supervising and regulating the financial-services sector have been overhauled to address shortcomings that contributed to the crisis. The Department of Finance has been restructured and strengthened, a Fiscal Advisory Council established, and a parliamentary inquiry into the banking crisis completed its public hearings.

During this dàil, members of the Dáil Eireann elected the Ceann Comhairle (Speaker of the House) directly by secret ballot for the first time. All parliamentary committees have been established and committee chairs appointed using the D’Hondt system. Under the new system, 13 of the 19 core committees are chaired by opposition members.

Israel

Score 7

Reforms regarding government planning, regulations, innovation, information sharing and performance evaluation are based on principles of decentralization, privatization and regulation. While many structural reforms are pursued with the aim of improving decision-making in the interest of the common good, some elements of the government administration still perform insufficiently, including overly complex bureaucratic arrangements, and a lack of adequate policy planning design due to politicization. As seen in the case of local municipalities, modern management tools and monitoring agencies are still unable to effectively tackle entrenched political attitudes and centralized organizational cultures, under which designated authorities and cabinets bypass formal structures in order to accelerate planning processes.
Despite several years of public debate, successive governments have been unable to significantly improve the effectiveness and efficiency of central government. The attempt of the Renzi government to introduce a broad constitutional reform was strongly rejected by the referendum of December 2016. The reform had aimed to reduce the delays caused by and veto powers originating from the perfect bicameralism, and redistribute powers between regional and central governments to make the responsibilities of each level clearer. The rejection of the reform demonstrated the difficulties of introducing broad reforms. The current government has followed a more prudent approach, and concentrated on promoting an electoral reform with the purpose of making the political configuration of the two chambers more similar and reducing the possibility of deadlock. The current government’s success in this field suggests that incremental transformations are more easily attainable.

The failure of the reform initiatives led by the pre-Abe DPJ governments demonstrated the difficulties of trying to transplant elements from a different political system (in this case, Westminster-style cabinet-centered policymaking) into a political environment with a tradition of parallel party-centered policy deliberation. In comparison, the post-2012 Abe-led government has been quite successful in pushing at least portions of its policy agenda through parliament. It is open to debate whether the centralization of power at the cabinet level has been the most important
factor or whether the strong majority in both houses of parliament, paired with opposing political parties’ weakness, has been at least as important. The passage of the security laws in 2015 – a major success from the government’s perspective – may seem to provide evidence of more robust institutional arrangements than in earlier years. However, problems in moving the government’s economic-reform agenda decisively forward, particularly in fields such as labor-market reform, suggest that the Abe-led government too has struggled to overcome resistance to change in a number of policy areas.

Luxembourg

The previous government’s 2009 program outlined a series of administrative reforms. One of the most ambitious, the general opening of the civil service to citizens of the European Union, with the exception of some positions relating to national sovereignty, came into effect on 1 January 2010. The change is expected to gradually improve the quality of government administration. Nevertheless, the number of EU citizens hired remains low at approximately 5%, especially in the higher ranks. This is due to a compulsory language test in the three national languages (Luxembourgish, French and German), which limits the number of applications from non-nationals who are not fluent in all of these languages. Other reforms are directed to e-government, such as the 2018 planned implementation of freedom of information legislation. Substantial efforts have been made towards e-government with guichet.lu, the online service portal for citizenship and business matters.

Malta

Accession to the EU has improved the government’s strategic capacity. Furthermore, with support from the University of Malta and Malta College of Arts, Science and Technology, there is now greater emphasis on capacity-building and change-management training for senior public officers. Meeting long-term objectives and
adhering to EU directives have given rise to a number of departments and authorities designed to respond to this challenge. Certain regulatory and enforcement mechanisms remain weak. Some improvement has been registered as a result of the 2017 EU presidency and efforts to improve continue.

**Spain**

**Score 7**

During the period under review, which coincided with the new government appointed after the 2016 elections and the beginning of a new legislative term, some minor changes were made to the names and responsibilities of some departments. This includes, for example, industry policy being added to the what is now titled the Ministry of Economy, Industry and Competitiveness and a department for energy and digital agenda issues was created. However, the internal central-government structure and the procedures of governing have remained almost unchanged.

A more substantial and comprehensive improvement could have been achieved through an interministerial administrative-reform process (CORA), but the scope of this process been somewhat limited despite being praised by the OECD. The CORA reform has mainly consisted of a reduction in the number of extant units due to strict budgetary considerations, without paying attention to the government’s strategic capacity to make and implement political decisions. Over the past years the central government and subnational governments were incapable of taking the necessary institutional reforms to prepare the country for future challenges.

Citation:
Rajoy’s new Cabinet (2016):  

**Canada**

**Score 6**

There is little public evidence that changes in institutional arrangements have significantly improved the strategic-governance capacity of Canada’s federal government. These may have produced marginal improvements. For example, the establishment of Service Canada as a delivery platform for government services was a major organizational change in the 2000s. There has been no comprehensive evaluation of this reform.

In certain cases, there may actually be too much organizational change, given that such change can be very disruptive and costly. For example, in 2004, Human Resources Development Canada was split into two departments. In 2008, the two departments were merged again. In 2013, HRSDC again changed its name, this time to the Employment and Social Development Canada (ESDC), with little if any rationale provided for this change. It is unclear what benefits, if any, arose from this departmental reshuffling. The frequency of departmental reorganizations has
diminished in recent years, which is probably a positive development. However, in 2017, the Liberal government announced that Indigenous and Northern Affairs Canada would be split into two departments, the Department of Crown-Indigenous Relations and Northern Affairs, and the Department of Indigenous Services. The two departments will focus on renewing a nation-to-nation relationship and improving the quality of services available, respectively. Although this is a significant change that was called for in 1996 by the Royal Commission on Aboriginal Peoples, it is too early to tell how effective this change will be.

The Phoenix pay system, which centralized the payroll function of the federal government, was introduced by the Conservatives and continued by the Liberals. It has been an unmitigated disaster with many public servants experiencing long delays in receiving their salaries.

Citation:

Chile

Score 6

In recent years, some improvements in strategic capacity have been made by modifying institutional arrangements. For example, in 2012 the erstwhile Planning Ministry (Ministerio de Planificación, MIDEPLAN) was transformed into the Ministry of Social Development (Ministerio de Desarrollo Social, MDS), with some minor institutional changes that increased its strategic capacity. Furthermore, the creation and implementation of complementary institutions such as the environmental tribunals (Tribunales Ambientales) and the Supervisory Board for the Environment (Superintendencia de Medio Ambiente, SMA) in 2013 have improved capacity in these areas. But in general terms, attempts to alter institutional arrangements tend to encounter very substantial bureaucratic obstacles.

Czech Republic

Score 6

After the shift from indirect to direct presidential elections in January 2013, the institutional structures of governing have undergone no major changes. However, the Sobotka government sought to improve its strategic capacity by bringing in more expert advice and increasing public consultation.

Greece

Score 6

The Syriza-ANEL government tried to enhance its strategic capacity in several ways. Prime Minister Tsipras has appointed three ministers without portfolio to assist him in carrying out his tasks and plan reforms. In addition, Tsipras has assigned some
sensitive strategic tasks to Deputy Prime Minister Yannis Dragasakis and his team, such as plans for restructuring the Greek public debt. Meanwhile, the Council of Administrative Reform continued its operation to oversee reforms in various policy sectors. The Hellenic Fiscal Council, an independent agency (an obligation under the Second Memorandum), started operation in the period under review, monitoring state finances.

**Mexico**

**Score 6**

While Mexican policy elites are often receptive to new ideas and open to administrative reform, many of these reforms remain unimplemented and are abandoned before they can take root. This is especially true with regard to domestic security and law enforcement. Too often, the re-drawing of organizational diagrams has taken precedence over the implementation of desperately needed, but difficult structural reforms to strengthen the rule of law. Moreover, the most important challenge currently consists of improving the effectiveness of existing institutions.

The current government, driven by strong reform pressures in the administrative, social and security sectors, has followed this general trend. The administration created the “Pact for Mexico,” which was signed by the heads of the main political parties very shortly after President Peña Nieto took office. The president has shown an affinity for a governing model characterized by independent agencies entrusted with decision-making powers. His administration has fallen short when it comes to transparency and accountability for how reform decisions are made; and overall, implementation has fallen short.

**Netherlands**

**Score 6**

No major changes have taken place in strategic arrangements or capacities beyond what has already been mentioned regarding externally driven policy coordination in fiscal and economic matters. Generally, strategic capacity is rather strong. Though there are signs that government officials are aware of a need for strategic change. However, due to the long period of austerity, which is only now coming to an end, strategic capacities have not been strengthened. Experiments in participatory budgeting and local democracy may somewhat harness citizen knowledge and expertise to local government.

**South Korea**

**Score 6**

The Moon administration is expected to carry out some institutional reforms during his term. Most importantly, the new president has pledged to decentralize the
political system by transferring previously centralized powers to national ministries and agencies as well as to regional and local governments. Moon has expressed a willingness to reform national institutions including the National Intelligence Service (NIS), the judiciary and public agencies, and has said he would request the support of the National Assembly in developing the reforms. One key proposal from Moon’s campaign was to reform the prosecutorial system by removing all or part of its investigative powers, and instead establishing an independent body that can investigate and indict high-ranking government officials. The president has also reaffirmed his commitment to reforming the military, with the aim of boosting Korea’s offensive capabilities.

With regard to constitutional revision, Moon has proposed transforming the current five-year, single-term presidency into a four-year, double-term (contingent upon re-election) system, with a national vote on the change to be held in 2018. He has suggested that the legislature should pass a revision bill early that year in order to facilitate a national referendum on the revised constitution held in parallel with the June 2018 local elections. Such a constitutional change would most likely improve the president’s strategic capacity and reduce the lame-duck period, while the proposed decentralization of power would keep the president from interfering with the day-to-day activities of subordinate institutions.

Citation:

**Turkey**

**Score 6**

According to Law 5018 on Public Financial Management and Control, all public institutions, including municipalities and special provincial administrations, must prepare strategic plans. All public bodies have designated a separate department for developing strategy and coordination efforts; however, these departments are not yet completely functional. Maximizing strategic capacity requires resources, expert knowledge, an adequate budget and a participatory approach. The government lacks sufficient personnel to meet the requirements of strategic planning, performance-based programs and activity reports. In this respect, several training and internship programs have been established.

During the assessment period, Turkey developed sectoral strategies and action plans for 2015 – 2018 on biotechnology, entrepreneurship, small and medium scale enterprises, productivity and information society. Several strategy documents were also prepared such as a National Employment Strategy. Also, a National Strategy of Regional Development was prepared for the period 2014 – 2023. The central government’s institutions and agencies, local administrations, universities, and the state economic enterprises (KİTs) also prepared strategic plans.
Advocates of a presidential system, argue that it will bring greater efficiency and effectiveness. However, the state of emergency decrees and practices, and the urgent need to harmonize current legislation with recent constitutional amendments undermines strategic thinking and improvements in public administration.

Citation:
Neşe Songör, “Türk Kamu Yönetiminde Stratejik Planlama ve Uygulamaları İlişkin Genel Bir Değerlendirme” Strategic Public Management Journal (SPMJ), Issue No: 1, October 2015, 56-78.

Austria

Score 5

The government usually promises more innovation at the beginning of a legislative period than it can deliver in fact. Desired improvements are often prevented by constitutional limitations (such as the collective character of the Austrian cabinet) and by internal rivalries within the coalition governments. The government’s overall strategic capacity is for this reason suboptimal.

A very good example can be seen in the field of education, where no headway has been made in two key areas: dismantling the socially exclusive effects of the school system and improving Austrian universities’ international standards. The parties may agree in principle on what needs to be done, but veto powers are able to block meaningful reforms during the legislative period.

Bulgaria

Score 5

Bulgarian government bodies do have the capacity to reform, both in the case of reforms initiated from within and reforms originating externally. It is becoming customary for ministries to publish their medium-term plans, including potential reforms, simultaneously with the publication of the proposed national budget for the coming year. However, no such documents or framework envisaging changes in governance as part of a strategic plan concerning improvements in governing capacity can be found among these plans yet.
Croatia

Score 5

Upon taking office, the first Plenković government slightly changed the cabinet structure. In April 2017, it created a new expert council, the Council for Demographic Revival. Save for these changes, however, the government did little to improve its strategic capacity by means of institutional reform. It did not take up the plans for a reorganization of public administration, presented at the beginning of 2016 by Dubravka Jurlina Alibegović, minister of public administration in the Orešković government. The change in the governing coalition in mid-2017 has led to changes in ministers but has left the cabinet structure untouched.

Cyprus

Score 5

Efforts to improve the efficiency of the administration continued mostly through legal measures, some of which were blocked by parliament. They aim, among other things, at improving personnel selection and promotion, speeding up procedures, creating control mechanisms, and clearing confusion on roles and competences. Clear indications of capacities improving are scarce.

Improvements, such as expanding strategic planning capacities and establishing monitoring and evaluation mechanisms, have only just begun. Both will require extensive professional training among personnel.

Estonia

Score 5

Top politicians and executive officials widely understand the problem of fragmented policymaking as it was highlighted in the OECD Governance Report. Yet the government has responded to the OECD’s call to move “toward a single government approach” only at the rhetorical level. Strategic capacity remains located within line ministries, and not in the Prime Minister’s Office. Policymakers consult academic experts only sporadically, and mainly in the context of concrete reforms.

Portugal

Score 5

There is no evidence that the Costa government significantly changed institutional arrangements in such a way as to improve strategic capacity during the period under review.
Slovakia

Score 5

In the period under review, practically no changes in institutional arrangements were adopted. The planned amendment of the Act on Civil Service has progressed, but the planned Civil Service Council has not yet started functioning. In 2017, the implementation of the Operational Program Efficient Public Administration funded by the European Social Fund started. In May, the first 12 national projects were launched.

Slovenia

Score 5

At the beginning of its term, the Cerar government increased the number of ministries from 13 to 16 and changed ministerial portfolios. By establishing separate ministries for public administration, infrastructure and environment/spatial planning, as well as by creating a ministry without a portfolio responsible for development, strategic projects and cohesion, the Cerar government improved its strategic capacity. The strengthening of the Government Office for Development and European Cohesion Policy and the changing procedures associated with the creation of a new ministry for development, strategic projects and cohesion have helped to substantially increase the absorption rate. The government’s Public Administration Development Strategy 2015-2020 adopted in April 2015 is relatively brief on institutional reform. Same goes for the Strategy for the Development of Local Self-Government until 2020, adopted in October 2016. The main goal of the strategy is to strengthen local self-government and improve the quality of life at the local level. It focuses on strengthening citizen’s influence and their participation in decision-making by local self-government bodies in order to ensure the efficient use of public resources and the provision of efficient local services. However, strategy is very vague and loose, and was not positively accepted by all three associations of municipalities.

Citation:

Switzerland

Score 5

The federal government has sought to improve its institutional arrangements through the adoption of new administrative techniques (specifically, new public management practices) and a number of other organizational changes. However, whenever the
central government has sought to engage in substantial change through institutional reform (e.g., through reorganization of the Federal Council and the collegiate system), it has met with resistance on the part of the public and the cantons, which do not want more resources or powers to go to the federal level. This has limited the range of feasible institutional reforms.

While the basic structures of federalism and direct democracy are very robust, and direct democracy provides incentives for political parties to cooperate within the context of power-sharing structures, lower-level government structures are subject to constant change. Recent examples of such change have affected parliamentary practices, fiscal federalism and the judicial system, canton- and communal-level electoral systems, communal organization and public management. Nevertheless, one of the most important reforms, the reorganization of the Federal Council and its collegiate system, has failed despite several attempts. While the Federal Council is not prone to institutional reforms, the administrative body undertakes reforms quite frequently, not least as a substitute for a lack of government reforms.

**Poland**

**Score 4**

Upon entering office, the PiS government has changed the institutional arrangements of governing. It has changed the portfolios of ministries several times, set up new cabinet committees, overhauled the Civil Service Act and strengthened the position of central government vis-à-vis subnational governments. However, the strategic capacity of the PiS government has primarily rested on its majority in parliament, the strong party discipline and the uncontested role of party leader Jarosław Kaczyński. No reforms were introduced to improve strategic capacity through an open involvement of, for example, scientific expertise. The main priority of the government is to follow its ideological positions and to secure executive power.

**United States**

**Score 4**

The U.S. government is exceptionally resistant to constructive institutional reform. There are several major sources of rigidity. First, the requirements for amending the constitution to change core institutions are virtually impossible to meet. Second, statutory institutional change requires agreement between the president, the Senate and the House, all of which may have conflicting interests on institutional matters. Third, the committee system in Congress gives members significant personal career stakes in the existing division of jurisdictions, a barrier to change not only in congressional committees themselves but in the organization of the executive-branch agencies that the committees oversee. Fourth, the Senate operates with a supermajority requirement (the requirement of 60 votes, a three-fifths majority, to invoke “cloture” and end a filibuster), and changes in Senate procedures themselves
are normally subject to the same procedures. Fifth, as was the case from 2011 to 2016, the president and Congress often represent different political parties with competing institutional interests, and one party is highly inclined to obstruct the other.

Belgium

Score 3

Most reforms are the consequence of bargaining between power levels, with successive political tensions between the federal government, Flanders and Wallonia. Eventually, protracted negotiations typically end up with some type of compromise that rarely improves overall efficiency.

The main case in point is the Brussels capital region (which is restricted to about one-fourth the actual Brussels agglomeration in terms of area, and one-half in terms of population). Its restricted boundaries result in numerous overlapping jurisdictions with Flanders and Wallonia. Moreover, within the Brussels region, competences are split between the 19 communes and the region. This creates another layer of overlap and gridlock, in particular for city planning. The creation of a pedestrian zone in the city center, without sufficient coordination with the other communes or the region, created major traffic jams. Questions regarding the Brussels airport or the highway “ring” around Brussels are managed by Flanders. The building of a rapid train service toward the south (to provide alternative transportation to Walloon commuters) is largely managed by Wallonia, which has priorities beyond reducing traffic in Brussels.

However, as the general process has trended toward decentralization, local efforts have had positive effects and can be seen as an improvement in strategic capacity.

Romania

Score 3

Institutional reforms under the Grindeanu and the Tudose governments were largely confined to changes in the portfolios of ministries. The Grindeanu government increased the number of ministries from 21 to 26. It had two ministers dealing with EU funds, none of which was able to help Romania increase its absorption rate. The Tudose government even started with 27 ministers. Neither of the governments addressed issues such as the lack of strategic planning or the low quality of RIA. Pledged subnational administration reforms were not implemented.
Hungary

Score 2

From time to time, Orbán has reorganized the workings of his government with an open effort to get rid of managing smaller issues and promoting rivalry in the top elite to weaken them, but without improving the strategic capacity of government. In the period under review, the government created a new Competitiveness Council and announced the creation of a cabinet committee on family affairs. In October 2017, two new ministers were appointed for campaign reasons. János Süli, a former Fidesz mayor of Paks and an expert in nuclear physics became the minister in charge of defending the controversial new Paks-2 nuclear power plant; Lajos Kósa, the minister for the modern cities program, was vested with the power to allocate substantial public funds for city development. The appointment of the two ministers further increased the number of government members. While Orbán back in 2010 emphasized the need for small government, the third Orbán government in autumn 2017 consisted of 178 ministers, state secretaries and deputy state secretaries, twice the number of the Bajnai government in 2010. The appointment of Süli and Kósa went hand in hand with a weakening of János Lázár, the head of the Prime Minister’s Office, and is to further weaken coordination within government.
Address | Contact

Bertelsmann Stiftung
Carl-Bertelsmann-Straße 256
33311 Gütersloh
Germany
Phone +49 5241 81-0

Dr. Daniel Schraad-Tischler
Phone +49 5241 81-81240
daniel.schraad-tischler@bertelsmann-stiftung.de

Dr. Christof Schiller
Phone +49 5241 81-81470
christof.schiller@bertelsmann-stiftung.de

Dr. Thorsten Hellmann
Phone +49 5241 81-81236
thorsten.hellmann@bertelsmann-stiftung.de

Pia Paulini
Phone +49 5241 81-81468
pia.paulini@bertelsmann-stiftung.de

www.bertelsmann-stiftung.de
www.sgi-network.org